



Porters Grange Primary School & Nursery

Part of the Portico Academy Trust

Principal Miss D. Henley

Vice Principal Mr M. Aggus

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PORTICO
ACADEMY TRUST

opening doors, unlocking potential

CEO - Mrs C. Woolf

Friday 9th October 2020

Dear Parents/Carers,

You would have received a message informing you of the need to reset your WisePay password. WisePay is a payments system which we are in the process of rolling out which will enable you to make online payments instead of using cash. We will still accept cash but hopefully online payments will be helpful to many of you.

Unfortunately, we have been informed that WisePay has been the victim of a cyber-attack. This is a growing problem and is not unique to WisePay. It is important to point out, however, that the details of our parents/carers were not affected. WisePay operates on two platforms – Secure Trading and Sage – and the one which we use, Secure Trading, has not been affected.

We felt it important to tell you of the problem and to set your minds at rest that you have not been affected. However, to be on the safe side we will be resetting all passwords shortly. You will receive an email from WisePay with instructions of how to do so.

If you have any questions or concerns about this, please feel free to contact the school office.

Kind regards,

Mr M Aggus

Vice Principal

We are a **good** school in all areas

“The school’s work to promote pupils’ personal development and welfare is Outstanding”

